

Subject: RE: Covid-19 Support for the Virtual Assistant Industry
Date: Thursday, 2 April 2020 at 10:58:19 British Summer Time
From: Customer Services
To: APVA HQ
Attachments: image002.png, image003.png

Good Morning Sarah,

Thank you for your email.

We are continuously gathering case studies, suggestions and queries from our members and non-members on myriad issues and adding them to the constant dialogue we are having with Government and officials during this emergency. I will ensure this is forwarded to the policy team.

It is paramount that self-employed people receive adequate support under the government's COVID-19 related packages. We know self-employed people and small businesses are under pressure at this time. FSB is working hard on behalf of our members to support the needs of self-employed people – we are rapidly working with Government and officials to come up with a solution. The online advice is constantly updated and is being closely monitored by FSB

Although FSB has successfully lobbied Government to introduce a raft of measures designed to support the self-employed and small employers, we recognise there are still many business owners that remain ineligible for such support and who continue to face great uncertainty. We will continue to represent your views and experiences directly to Government during this unprecedented crisis and we will update on any changes to policy. In the meantime, please do continue to share your experiences with us.

Should you require any further assistance, or have any further questions about your membership, please contact Customer Services by replying to this email or call: 0808 2020 888 to speak to an advisor. Lines are open 8am to 6pm, Monday to Friday (excluding Bank Holidays).

Kind regards,

Amy Allsop
Customer Services Advisor
Federation of Small Businesses

T 0808 2020 888

www.fsb.org.uk

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National Federation of Self-Employed and Small Businesses Ltd (Federation of Small Businesses) Sir Frank Whittle Way, Blackpool Business Park, Blackpool FY4 2FE.
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